



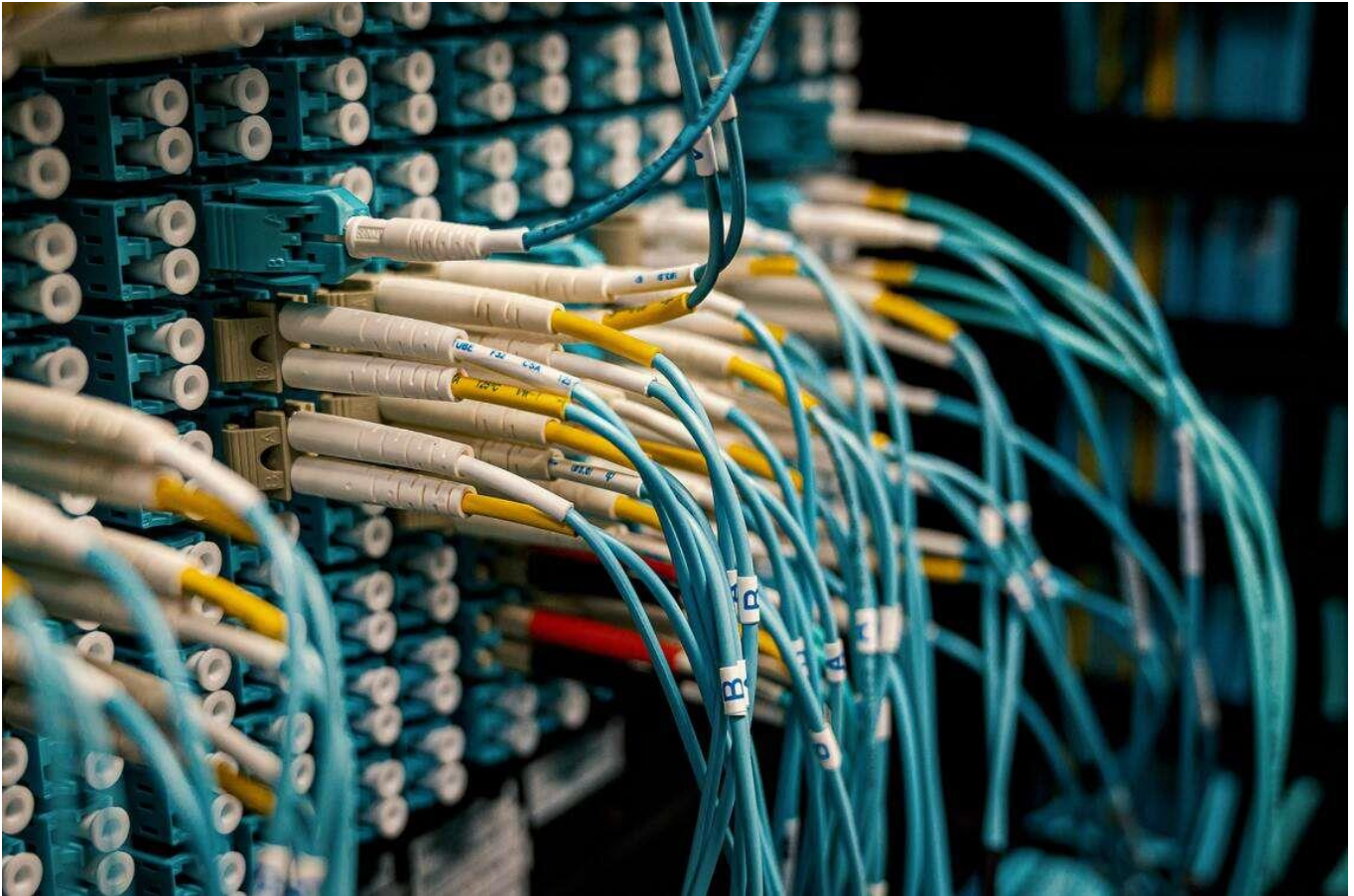
Designing and deploying a self-service reporting platform for a global provider of fiber optic cable and equipment

CHALLENGES

A global fiber optic cable and equipment company wanted multiple ERP instances (SAP, Dynamics Great Plains, Oracle EBS, Salesforce) and platforms distributed globally. They lacked a single source of truth for organization reporting and consolidation for globally distributed data sets. They wanted to have a better solution for IT challenges.

SOLUTIONS

Neal Analytics helped them with automated data ingestion to a single platform. We developed a scalable architecture to support near real-time ingestion with minimal intervention. The customer was able to implement elastic search capability that explores data and reduces metadata maintenance overhead. We helped them define the organization's enterprise-grade data and best practices for platform governance. The customer engaged with the business and associated shadow IT to educate on a new platform and ease adoption.



RESULTS

Using Neal's solution, the customer could transfer knowledge and train to develop self-service reporting capability. The solution helped in reporting and analytical layers that are pointed to a single source of truth. Also, the solution assisted IT in winning support from businesses to solve the shadow IT issues.